

# Biographical Sketch

Cindy Miller

Cindy Miller is president of C. Miller & Associates, Inc., an organization she founded in 1996 to help create more effective leaders and work teams by teaching them how to communicate more effectively and achieve greater results.

To this goal, C. Miller & Associates offers six key services:

- Communication audits and progressive correction planning
- Process mapping and documentation, and measurement development
- Curriculum design
- Written and oral presentation design and training
- Change management plans
- Facilitation and training on a variety of leadership and communication skills topics

Cindy has managed people at all levels of organizations for the past 20 years within a variety of industries including financial services, manufacturing, consumer products and human resources. Her enthusiastic approach and natural ability to connect with people make her a highly sought after coach and facilitator.

Before starting her consulting company, Cindy held management positions in marketing, project management, and sales. Prior positions include:

- Director of Sales and International Launch Implementation, Geometric Results (now MSX International)
- Manager of North America New Business Launch Teams, Geometric Results
- Manager, Marketing and Communications, Geometric Results, North America
- Assistant Director of Co-op Advertising and Sports Promotion, Warnaco Inc., Speedo America Division
- Designer, Product Collateral and Location Scout, Warnaco Inc.

Cindy received her Bachelors degree in Communications from Michigan State University and believing that school is never out for the professional has completed several courses on effective leadership, authentic thinking, public relations, business writing, facilitation and project management.

Cindy remains active in several non-profits, including acting president of Northeastern Toastmasters, part of Toastmasters International.